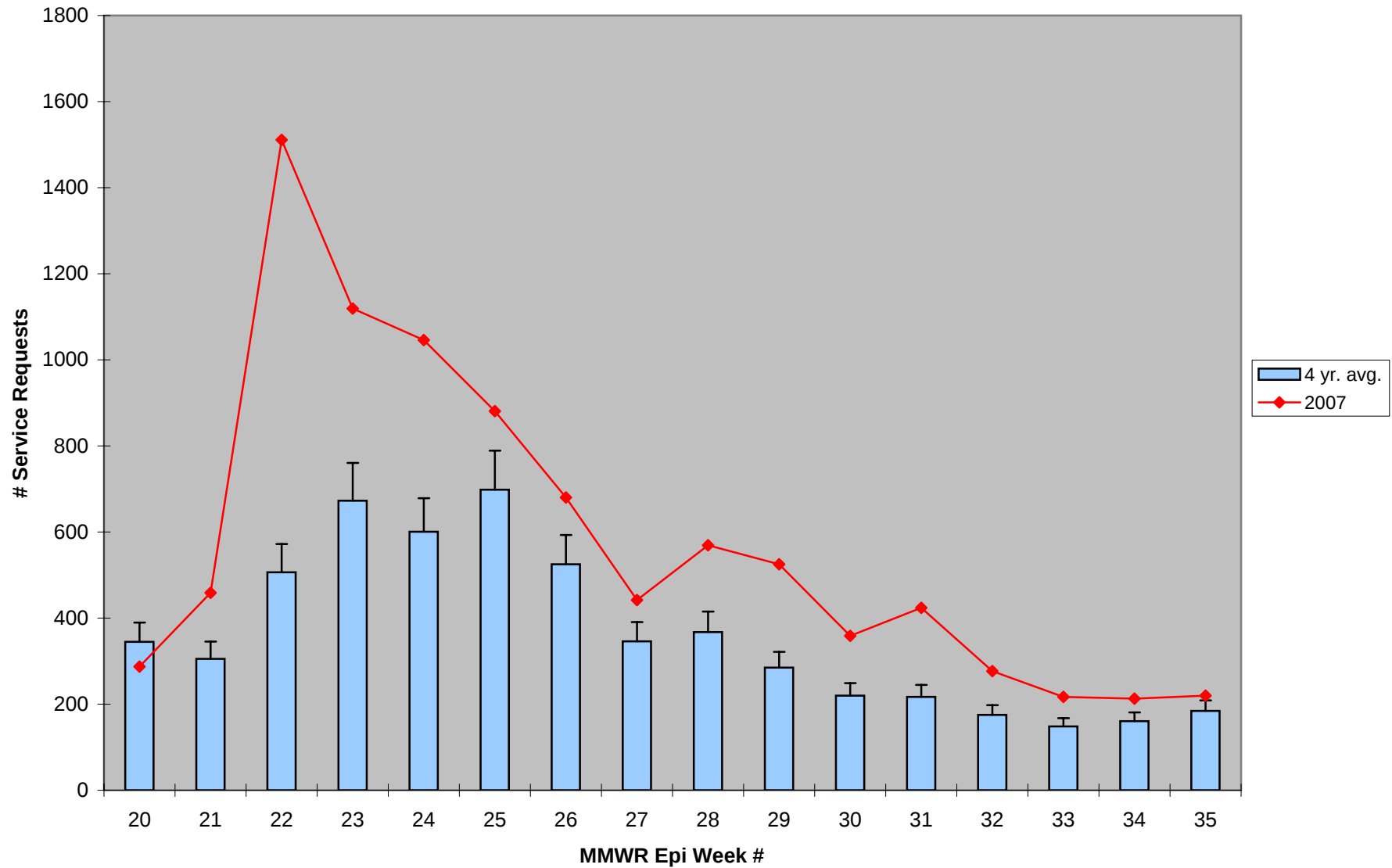


ULV Service Request History Comparison 2003-2007



Standard deviation +13%

Source: CMMCP Requests Databases

39 towns 2007: 36 towns 2003-2006